



NEWSLETTER

12 January 2018

This is an unofficial publication and that the Minutes are the official meeting records.

The Front Desk Staff have new job descriptions which are substantially different from the “Door Man” or “Door Persons” job descriptions. As a result of the new job descriptions, the staff was reorganized to align their skills with the new descriptions. With the new Front Desk job description, the staff should be more helpful, and able to use the new technology to better track information and help with communications. Robert is now providing leadership to the Front Desk Staff. Isela was not retained as part of the staff reorganization and skill assessments. Isela had been a long-time employee at La Princesa and always had a warm and gracious smile. The staff scheduled shifts are also being changed, so you may see some of the staff working different shifts.

The staff has also been asked to help you resolve some of the technical problems with

computers, telephones, remote controls, TV receivers and the like. You should still contact CSS, for the most part, but if you let the Desk Staff know what the problem is, they may be able to help with a simple problem. The staff may not know all the answers, but will certainly try.

DirecTV - Representatives from CSS/DirecTV are attending the Board meeting Friday, January 19th to discuss some concerns the Board has with the installations. The representatives from CSS should then be in the Lobby to discuss any concerns residents may have.

Elevator Cameras – Elevator cameras are being installed this month.

Water Quality – The water supplied to La Princesa is through California American Water, which in turn acquires water from the City of San Diego. This week the water was tested with excellent results. A report on the water quality has been posted on our web-site, if interested.

That is the end of this Newsletter